



SERVICE AREAS & FARES*

TIER I

ADA and Senior trips within ¾ mile of GoCary fixed routes.

\$3.00

TIER II

Trips with an origin or destination outside the ¾ mile fixed route corridor but within Cary town limits. This is a premium service.

\$4.00

TIER III

Limited to medical, education and employment trips, beyond Cary town limits. This is a premium service.

Apex	\$6.00
Morrisville	\$6.00
Raleigh	\$7.00
Raleigh + 10 Miles	\$8.00
Raleigh + 15 Miles	\$9.00
Durham	\$8.00
Chapel Hill	\$9.00

Personal Care Attendant (PCA)

Must be pre-approved

Free

Companion

Tiered Fare

Children 12 & under

Free

*Each fare is for a one-way trip.

HOURS OF OPERATION

TIER I & TIER II* PICK UP TIMES

Mon. – Sat. 6 a.m. – 9:30 p.m.	Sun. 7 a.m. – 8:30 p.m.
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TIER III* PICK UP TIMES

Mon. – Sat. 6 a.m. – 8:30 p.m.	Sun. 7 a.m. – 7:30 p.m.
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*Tier II and III trips are scheduled on a space available basis.

HOLIDAYS

GoCary will operate Door to Door services on the following holiday schedule*:

Regular schedule: Good Friday, Veterans Day, New Year's Eve

Sunday schedule: MLK Jr. Day, Memorial Day, Labor Day, Christmas Eve

Closed: New Year's Day, 4th of July, Thanksgiving, Christmas

* For those holidays on which we operate a regular or Sunday schedule, Door to Door operates Tier 1 service only.

POLICIES

Customers must be ready 15 minutes before the scheduled pick-up time and up to 15 minutes after the scheduled pick-up time.

Tier III return trips to Cary will have a 60-minute window for pick-ups due to the distance of the trip (Apex, Morrisville, Raleigh, Durham & Chapel Hill).

Customers may bring bags of groceries or merchandise on the vehicle as long as all items can be carried on board and safely stowed in one trip. Drivers are not required to assist with packages.

A passenger guide and other policies are available at www.GoCary.org, in the Door to Door section.

GET STARTED

Apply for service:

Interested individuals must complete an application for service. Applications are available online at www.GoCary.org, at the Cary Senior Center (Bond Park), or at the Finance Department in Cary Town Hall.

Schedule a trip:

CALL (919) 481-2020 ext. 3 or

EMAIL D2D@mvtransit.com

by 4:30 p.m. the day before your trip

Trips can be scheduled up to two weeks in advance. Customers are asked to call (919) 481-2020 ext. 2 to cancel trips as soon as possible.

Fares must be paid before the trip begins.

Pay your fare with:

1) CASH Cash fares can be paid to the driver on the vehicle. Drivers do not give change so please have your exact fare ready.

2) TICKET BOOKLETS GoCary ticket booklets are available in the following increments: \$1.00 (20 tickets), \$2.00 (20 tickets), \$5.00 (8 tickets).

Call (919) 469-4050 to use your VISA or Mastercard, or to request a ticket order form;

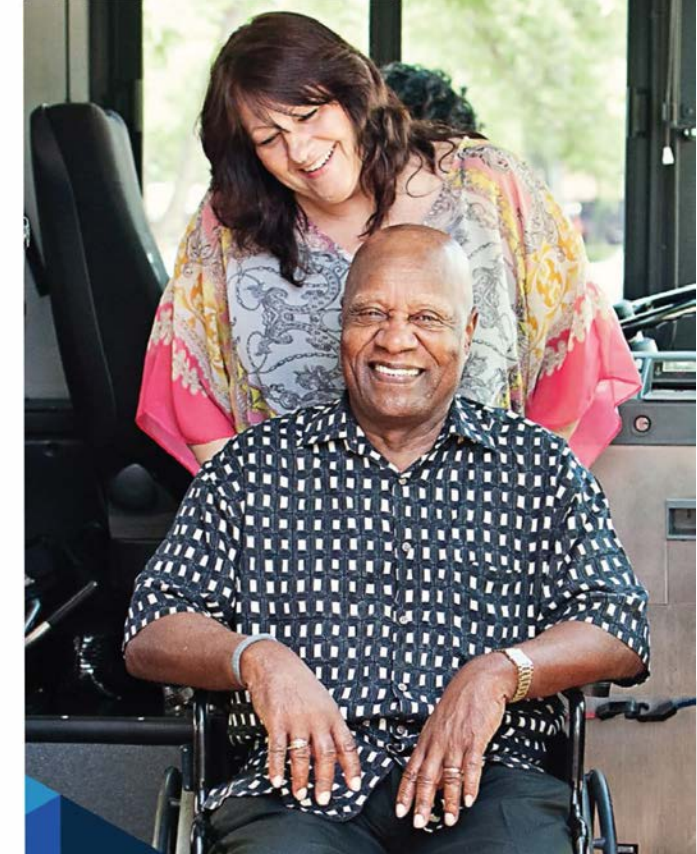
Mail a completed ticket order form with payment to P.O. Box 8049, Cary, NC 27512;

Fax a completed ticket order form with credit card information to (919) 388-1107; or

In person, at the Cary Town Hall Finance Department, the Town of Cary Senior Center at Bond Park, or the Kroger at Maynard Crossing Shopping Center (\$1.00 ticket booklets only).

GoCary is committed to ensuring that no person is excluded from participation in, or denied the benefits of, its services, or subjected to discrimination on the basis of race, color or national origin, as provided by Title VI of the Civil Rights Act of 1964. Any person who believes they have been aggrieved by an unlawful discriminatory practice by GoCary has the right to file a formal complaint. For questions or a full copy of GoCary's Title VI policy and complaint procedures, call (919) 469-4086. This policy is available in alternative formats and languages, free of charge, upon request.

For more information:
(919) 481-2020
www.GoCary.org



DOOR TO DOOR SERVICES

GoCary Door to Door is a shared ride service for senior citizens age 60 and over, as well as people with disabilities covered by the Americans with Disabilities Act (ADA).

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Cary
Door to Door

EFFECTIVE AUG 2017



Cary
Door to Door

(919) 481-2020
www.GoCary.org

ROUTE LISTING

-  **ROUTE 1 MAYNARD**
-  **ROUTE 2 MAYNARD**
-  **ROUTE 3 HARRISON**
-  **ROUTE 4 HIGH HOUSE**
-  **ROUTE 5 KILDAIRE FARM**
-  **ROUTE 5 KFX** – limited stop service: inbound p.m. peak only (M-F)
-  **ROUTE 6 BUCK JONES**
-  **GoTriangle 300, 301, 305 & 311** – check GoTriangle.org for schedules
-  **GoRaleigh 11L**

-  **3/4 MILE BUFFER**
-  **CARY TOWN LIMITS**
-  **TIER TRIP EXAMPLES**

TIER I Trips within 3/4 mile of GoCary fixed routes

TIER II Trips with an origin or destination outside the 3/4 mile fixed route corridor but within Cary town limits

TIER III Out of town trips (Apex, Morrisville, Raleigh, Durham & Chapel Hill)

