

GETTING STARTED

Interested individuals must complete an application for service. Applications are available online at www.GoCary.org, at the Cary Senior Center at Bond Park, or by sending an email to:

YourRideMatters@townofcary.org

SCHEDULE A TRIP

CALL 919-481-2020, Option 3

EMAIL D2D@mvtransit.com

Trips must be scheduled by 4:30 PM the day before your trip, but can be scheduled up to one week in advance. Customers are asked to cancel trips as soon as possible if they no longer need to travel.

RELAY NC

For customers with hearing or speech impairments, please dial 7-1-1 for a direct connection to any phone number.

FARE PAYMENT

Fares must be paid before the trip begins. You can pay your fare with:

CASH Cash fares can be paid to the driver on the vehicle. Drivers do not give change so please have your exact fare ready.

TICKET BOOKLETS GoCary ticket booklets are available in \$1.00 and \$2.00 increments in books of 20. You can request booklets when you call to make your reservation.

GoCary is committed to ensuring that no person is excluded from participation in, or denied the benefits of, its services, or subjected to discrimination on the basis of race, color or national origin, as provided by Title VI of the Civil Rights Act of 1964. Any person who believes they have been aggrieved by an unlawful discriminatory practice by GoCary has the right to file a formal complaint. For questions or for a full copy of GoCary's Title VI policy and complaint procedures, please visit www.GoCary.org/civil-rights-programs or call (919) 653-7141. This policy is available in alternative formats and languages, free of charge, upon request.

SERVICE HOURS

TIER 1 & TIER 2* PICK-UP TIMES

Monday-Saturday 6:00 AM—9:30 PM
 Sunday 7:00 AM—8:30 PM

TIER 3* PICK-UP TIMES

Monday-Saturday 6:00 AM—8:30 PM
 Sunday 7:00 AM—7:30 PM

* Tier 2 and Tier 3 trips are scheduled on a space available basis.

HOLIDAY SCHEDULE

GoCary will operate Tier 1 Door to Door services on the following holiday schedule. Tier 2 and Tier 3 services are not available on holidays.

New Year's Day	Sunday Service
MLK Jr. Day	Sunday Service
Good Friday	Regular Service
Memorial Day	Sunday Service
4th of July	Sunday Service
Labor Day	Sunday Service
Veterans Day	Regular Service
Thanksgiving Day	CLOSED
Christmas Eve	No pick-ups after 6pm
Christmas Day	CLOSED
New Year's Eve	Regular Service

INCELEMENT WEATHER

For inclement weather information, please visit www.GoCary.org or call (919) 485-RIDE (7433).

LOST AND FOUND

GoCary is not responsible for lost items. If you find an item, please give it to a GoCary employee. If you lost an item, call (919) 481-2020, Option 2. Items may be picked up Mon-Fri, by appointment, at GoCary, 1107 Trinity Road, Raleigh, NC 27607.

Service Areas & Fares*

TIER 1 \$2.50

Trips within 3/4 mile of GoCary fixed routes. Non-ADA trips are available for Town of Cary residents age 60 and older.

TIER 2 \$4.00

Trips with an origin or destination outside the 3/4 mile fixed route corridor but within Cary town limits. This is a premium service available only to Town of Cary residents.

TIER 3

Limited to medical and employment trips which originate in Cary and have a destination beyond Cary town limits. This is a premium service available only to Town of Cary residents.

Apex	\$6.00
Morrisville	\$6.00
Raleigh	\$7.00
Raleigh +10 Miles	\$8.00
Raleigh +15 Miles	\$9.00
Durham	\$8.00
Chapel Hill	\$9.00

Personal Care Attendant (PCA) FREE

Available for pre-approved ADA customers.

Companion Tiered Fare

Based on space available. Origin and destination must match those of the Door to Door customer accompanied.

Children 12 & Under FREE

*Each fare is for a single one-way trip. Please view our Door to Door Passenger Guide on www.GoCary.org for more information.



DOOR TO DOOR SERVICES

Effective January 2, 2021



GoCary Door to Door is a shared ride service for persons with disabilities covered by the Americans with Disabilities Act (ADA), as well as Town of Cary residents age 60 and over.

**www.GoCary.org
 919-481-2020**

GoCary Routes

- 1 Crossroads
- 3 Harrison
- 4 High House
- 5 Kildaire Farm
- 6 Buck Jones
- 7 Weston

- Tier 1 Service Area
- Tier 2 Service Area (Town of Cary limits)
- TIER TRIP EXAMPLES**
 - Tier 1 Trips within 3/4 mile of GoCary fixed routes
 - Tier 2 Trips with an origin or destination outside the 3/4 mile fixed route corridor but within Cary town limits
 - Tier 3 Out of town trips (Apex, Morrisville, Raleigh, Durham and Chapel Hill)

