



For the benefit of our riders who need access to essential services, GoCary is reopening Tier 2 and Tier 3 Door to Door service with some limitations:

- Reservation requests may be made for next day service and up to 7 days in advance.
- Reservations requests for Tier 2 and Tier 3 medical appointments and work trips are eligible. Tier 2 trips to the grocery store and pharmacy are also eligible.
- To maintain social distance, trips will be single occupancy whenever possible, unless a Personal Care Attendant (PCA) is required. We are not accepting companion reservations.

Safety is our number one priority. GoCary reserves the right to deny requests for travel to or from destinations that may be considered high-risk. This is a rapidly evolving situation. We will post updates via GoCary.org and GovDelivery if additional GoCary service changes are needed.

Per CDC guidelines, if you are sick, we ask that you stay at home and only travel if it is absolutely necessary. Please cover your mouth and nose when you cough and sneeze, wash your hands frequently with soap and water, avoid touching your face, and keep distance between yourself and others. These practices can help limit the impact COVID-19 is having on our community.